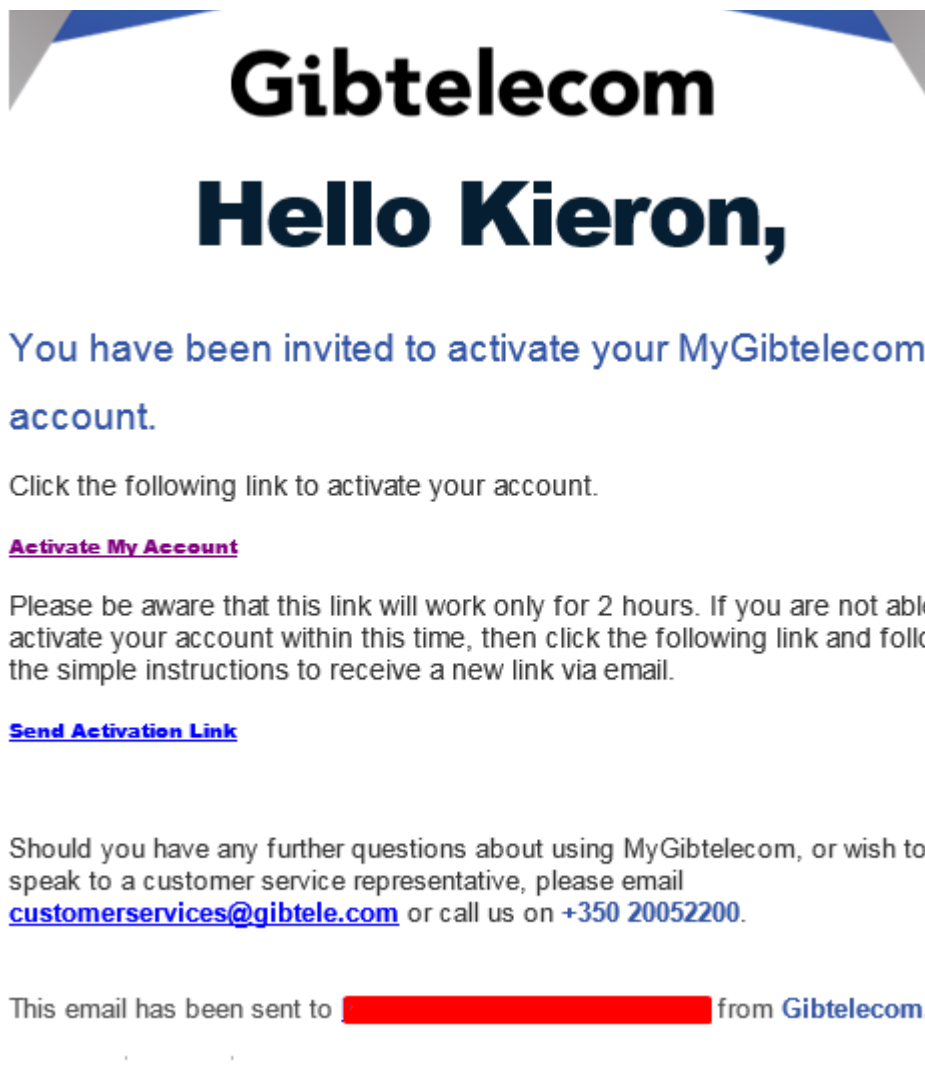


# Gibtelecom

## INSTRUCTIONAL GUIDE: How to Register on My Gibtelecom with a Reload Number

**Step 1.** Contact our Customer Services team on 200 52200 to advise them that you would like to register a Reload number to “My Gibtelecom”. You will then be asked a few security questions in order for us to verify that the number is yours. These questions may include confirming the last 3 numbers you called or sent a message to. You will also need to provide your e-mail address as an email invite will be sent to activate your account.

**Step 2.** You will then receive an e-mail like the one below, scroll down and select “Activate My Account”



**Step 3.** You will then be brought to the Gibtelecom website, where you will be prompted to select a security question from the drop down menu. You will also need to set a password for your account. Once this is done click on the “ACTIVATE ACCOUNT” button.

## Activate account

Security question

What city were you born in?

Answer

The value for answer is missing.

New password

show

**i** The password must consist of at least 8 alphanumeric characters including at least one numeric character, one lowercase letter, and one uppercase letter.

Confirm password

show

ACTIVATE ACCOUNT

**i** Activating the account automatically logs you into MyGibtelecom.

**Step 4.** Your account will now be activated and you will be brought to a screen that looks like below:

Gibtelecom



Basket 0 Items

Home Payment Data Usage Account Your details Orders 0 Itemisation Users

### Home

#### Kieron's contact details



Mobile no:

Email address:

UPDATE YOUR DETAILS

Service Type

All

Access Number

Are you having problems with this account? Let us know so that we can improve your experience.

VIEW OR REPORT ACCOUNT ISSUES

Reload

54

Reload

Balance details

Monetary balance  
**£8.94**

SETTINGS

VIEW DATA USAGE

ADD/VIEW TOP-UPS

VIEW OR REPORT SERVICE ISSUES