

Enable Email Authentication on Your Mail Client WINDOWS LIVE MAIL 2009 - IMAP



What Is Email Authentication?

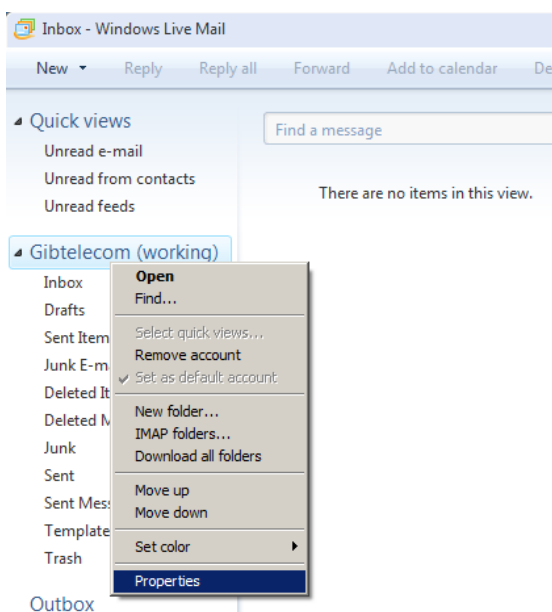
One such method is email authentication, along with a wide set of other tools used by email senders and receivers to establish sender reputation. All major ISP's like Hotmail, Gmail, AOL, use email authentication to filter out suspected spam emails.

Gibtelecom has implemented email authentication on the sending of emails as done currently on the mailbox content retrieval, which will help validate emails sent by our customers are originating from a legitimate source

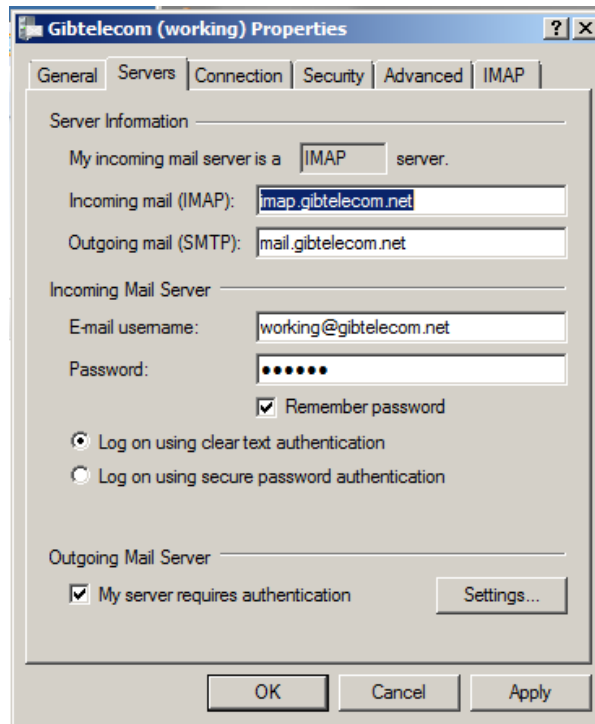
How To Enable Email Outgoing Authentication On Your Mail Client

IMAP Account Changes

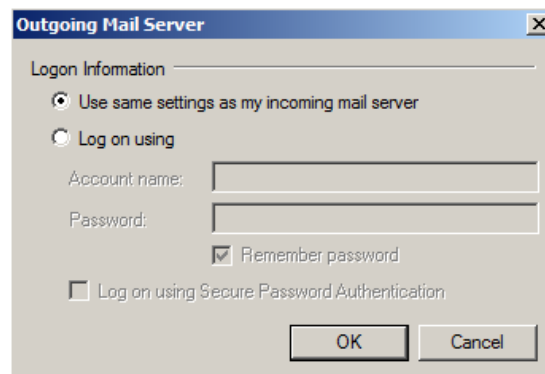
1. Open your mail client Windows Live Mail and Right Click on **Account**, Then **Properties**



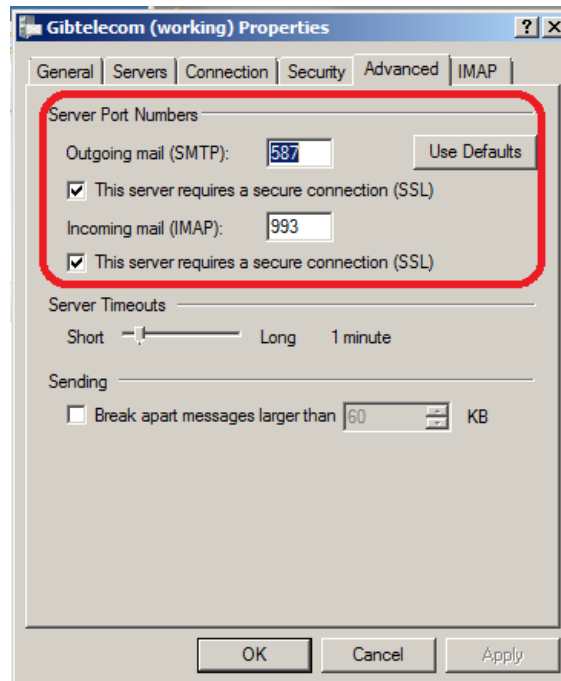
2. Select the **Servers Tab** and enable the **My Server Requires Authentication** on the Outgoing Mail Server Section.



3. Click on the **Settings Button** and ensure **“Use same settings as my incoming mail server”** Option is selected. Then click **OK**.



4. Select the **Advanced Tab** and enable both options ***This Server Requires A Secure Connection*** as below



Checklist:

- If you are using a **POP3** Account with TLS, make sure that Incoming Server (POP3) Port Number is **995** and the Outgoing Port is **587**.
- If you are using an **IMAP** Account with TLS, make sure that Incoming Server (IMAP) Port Number is **143** and the Outgoing Port is **587**.
- If you are using an **IMAP Account with SSL** as the only option, make sure that Incoming Server (IMAP) Port Number is **993** and the Outgoing Port is **587**.

5. Click on **OK, NEXT** and then **FINISH**.

Enabling Email Authentication for outgoing emails has now been completed.

6. Now that the outgoing email connection is secure, some Anti-Virus Software may flag an error, if this occurs please Disable the scan outgoing emails option. *[Please refer to your Anti-Virus Vendor for more information]*